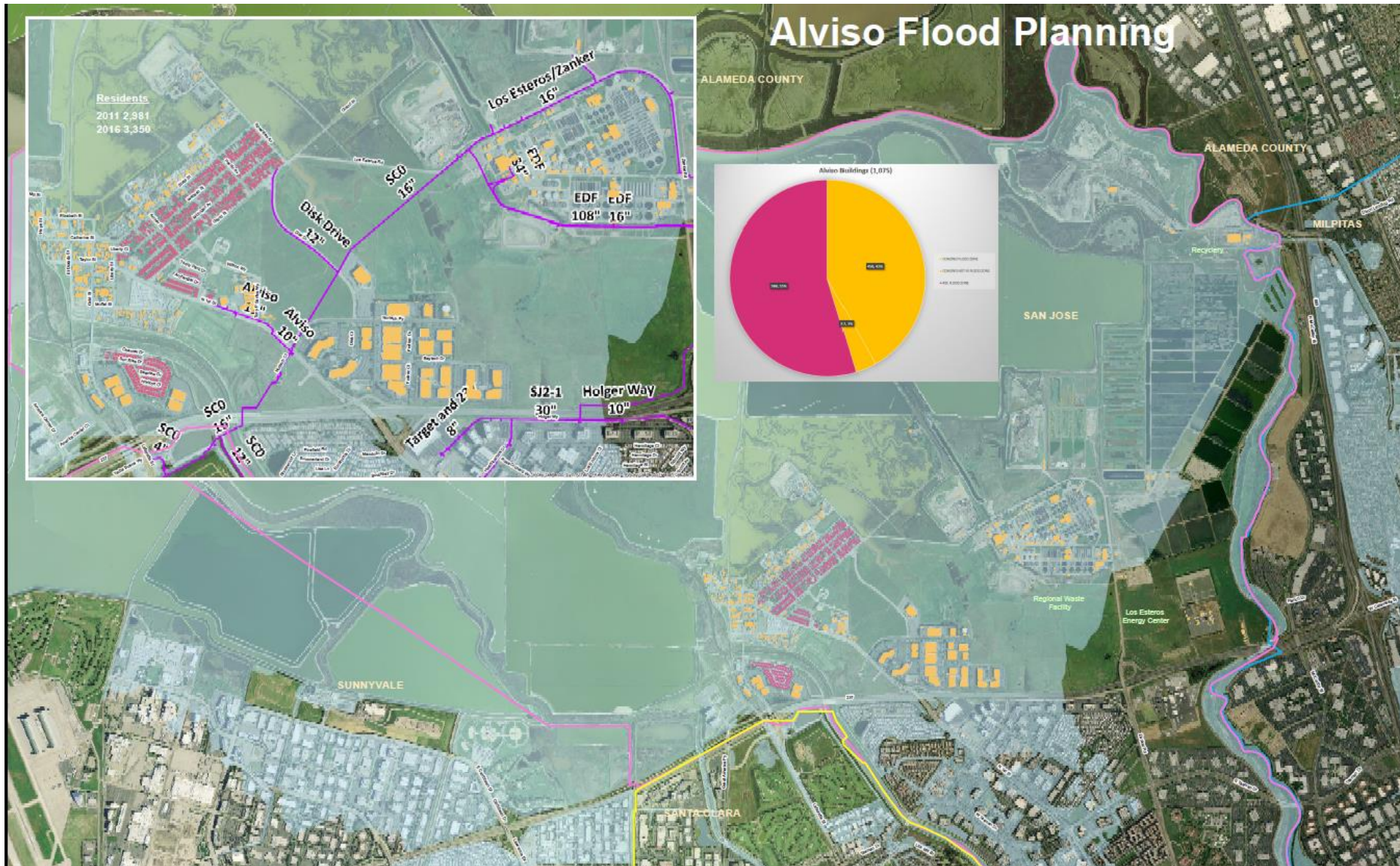


Flood Response and Recovery for Alviso Area

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Alviso Neighborhood Risk Management



Source: City of San Jose GIS

- **City of San José Emergency Operations Plan (EOP) (Approved 8/17/04)**
 - EOP Annex F: Flood Plan (Revised 12/6/05)
 - EOP Annex F Alviso-Specific Appendix (Under Revision)
- **Alviso-Specific Plan Update Process:**
 - 7 Emergency Planning Sessions conducted with key stakeholders in January 2016
 - 7 Emergency Planning Workshops scheduled for Spring 2016
 - Emergency plans and procedures for City departments, Operational Area partners, and voluntary organizations being updated

- **Alviso-Specific Planning Goals:**
 - Mitigate hazards and prevent threats to reduce impact to community
 - Prepare community for all emergencies
 - Respond quickly and effectively to minimize loss of life, loss of property, and damage to the environment
 - Recover quickly and effectively while improving community through mitigation and prevention activities

- **Weather Forecasts and Models provided by:**
 - National Weather Service (NWS) Monterey Field Office
 - Santa Clara Valley Water District
 - City of San José Department of Transportation
- **Automatic Flood Monitoring Gauges for:**
 - Guadalupe River at Highway 101
 - Coyote Creek at Highway 237
 - Go to <http://water.usgs.gov/wateralert> to receive automatic text alerts
- **Manual Flood Monitoring Procedures for:**
 - Gold Street Bridge at Guadalupe River
 - Montague Bridge at Coyote Creek
- **Additional flood monitoring systems managed by the Santa Clara Valley Water District**
 - valleywater.org/Services/Alert.aspx

- **Pre-Scripted Public Information Messages in English and Spanish for evacuation, mass care, and re-entry**
 - Additional languages being added to the warning process
- **Emergency Warning Systems:**
 - AlertSCC (Sign up at www.alertscc.com)
 - Integrated Public Alert and Warning System (IPAWS)
 - Emergency Alert System (EAS) for Television and Radio broadcast
 - NOAA All Hazards Radio system for emergency broadcast
 - Cellular Mobile Alert System (CMAS) for mobile devices and cell phones
- **Goal is to provide at least 24 hours warning before a 50-year (or greater) flood event**
 - 50-year Flood = more than 4.22 inches of local rainfall in a 24 hour period

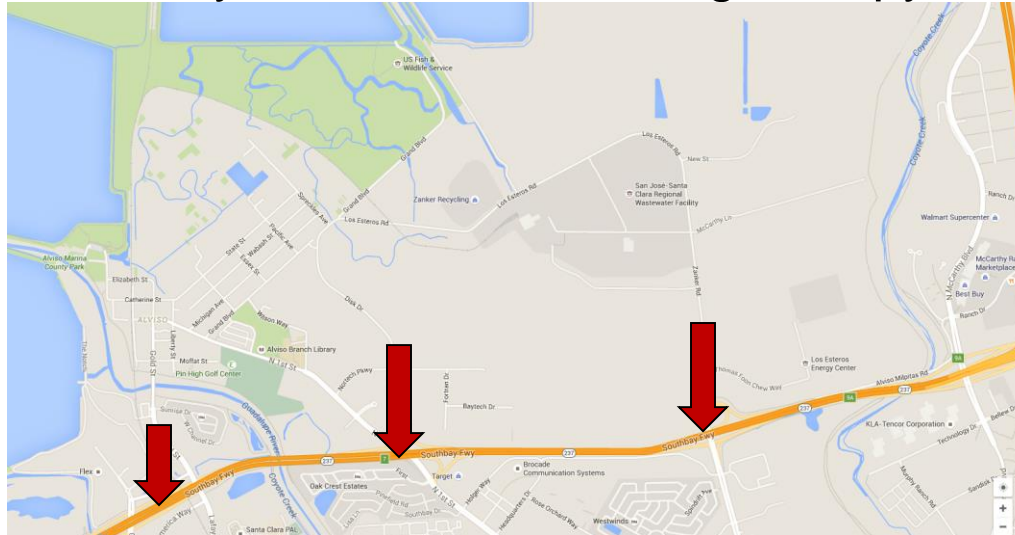


- **City will respond to protect Alviso community during the emergency**
 - Provide emergency warnings
 - Provide emergency services
 - Minimize impact to community
 - Coordinate evacuation, if necessary
 - Provide transportation assistance
 - Coordinate mass care and shelter
 - Support residents and businesses



- **Actions you can take to protect your family and property:**
 - Filled sandbags are available at Northeast corner of Gold St. and Catherine St.
 - Unfilled sandbags are available at 540 S. Abel St. (Milpitas) and the Milpitas Sports Center (Milpitas)
 - Additional sandbags may be “fill your own” so attend a free sandbag clinic from the Santa Clara Valley Water District
 - Use sandbags to limit property damage by placing sandbags BEFORE THE STORM around low-lying areas on your property
 - Check curbs, storm drains, and your property to make sure that water has a clear path to drain away from your home or business
 - Do not block storm drains with sandbags, cars, or debris
 - Make sure your personal items are stored out of the floodplain, whenever possible

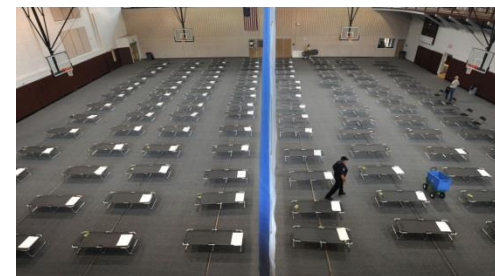
- **Evacuation Routes (with Highway 237):**
 - N. 1st Street south to Highway 237 (Southbay Fwy)
 - Zanker Road south to Highway 237 (Southbay Fwy)
 - Gold Street Connector to Highway 237 (Southbay Fwy)
- **Evacuation Routes (without Highway 237):**
 - N. 1st Street south to Highway 101
 - Zanker Road south to Montague Expy to Highway 880
 - Gold Street to Lafayette Street to Montague Expy to Highway 101



- **Evacuation Center:**
 - Go first to the Evacuation Center for assistance!
 - Primary Evacuation Center for Alviso is Mission College Gymnasium
 - 3000 Mission College Blvd, Santa Clara, CA 95054
 - Another Evacuation Center may be designated, if necessary
- **Evacuation Collection Areas north of Highway 237:**
 - George Mayne Elementary School (1490 Taylor Street)
 - Summerset Mobile Estates (2052 Gold Street)
- **Evacuation Collection Areas south of Highway 237:**
 - Oak Crest Estates (4271 N. 1st Street)
 - Westwinds Mobile Home Park (295 Nicholson Lane)
 - Lamplighter Mobile Home Park (4201 N. 1st Street)

- **Emergency Shelters:**

- No Shelters in immediate Alviso area due to extent of 100-year floodplain
- Possible Red Cross Shelters for Alviso residents:
 - Milpitas Sports Center
 - Milpitas High School
 - Piedmont Hills High School
 - and additional shelters, if necessary
- Remember to bring your emergency preparedness kit, personal medications, and personal items with you to the shelter



- **Animal Shelters are available for your pets (dogs, cats)**

- Transportation assistance may be provided for animals, if requested

- **City will continue to protect Alviso community during and after the emergency**
 - Provide security for community
 - Provide transportation assistance
 - Conduct initial damage assessment
 - Conduct initial environmental assessment
 - Coordinate utility restoration
 - Coordinate re-entry



- **Disaster District Office (DDO):**
 - Berryessa Community Center
 - Location: 3050 Berryessa Road, San Jose, CA 95132
 - Contact: 408-251-6392
 - Co-located Disaster Recovery Center (DRC), Local Assistance Center (LAC), and Emergency Volunteer Center (EVC)
 - 13,700 square feet
- **DDO will support the District 4 recovery process by coordinating Federal, State, and Local assistance**



- **Local Assistance Center (LAC):**
 - Alviso Youth Center
 - Location: 5040 N. 1st St., San Jose, CA 95002
 - Contact: 408-535-3570
 - Co-located Emergency Volunteer Center (EVC)
 - 17,000 square feet
- **LAC provides a local “one-stop shop” for recovery assistance in Alviso**
 - Request Individual Assistance
 - Request Small Business Administration (SBA) Disaster Loans
 - Request local assistance from City and County agencies
 - Meet with insurance representatives



- **Commodities – Points of Distributions (C-PODs)** are locations where you can pick up water, food, and emergency supplies during recovery, if needed
- **Alviso-area C-PODs include:**
 - Vehicular: McCarthy Ranch Marketplace (Milpitas)
 - Vehicular: Great America Parking Lot (Santa Clara)
 - Pedestrian: Alviso Park (north ballfield)
 - Vehicular: 2077 E. Channel Drive @ Guadalupe Park

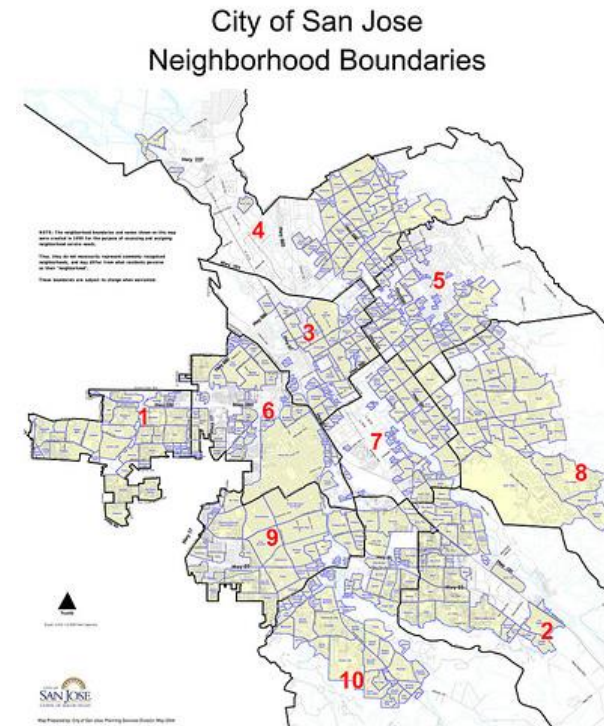


Community Preparedness for Alviso Area

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- **City of San José Residents and Community**
 - City's residents are the initial responders to every emergency and are responsible for their own safety at the initial incident scene
- **OES encourages residents to:**
 - Prepare for all emergencies – small and large
 - Get involved in the community
 - Volunteer in local organizations
 - Participate in neighborhood associations and groups
 - Participate in National Night Out and Neighborhood Watch
 - Communicate with the City
 - Call 911 for emergencies
 - Call 311 for non-emergencies
 - Call 408-535-3500 for City's Contact Center



Source: City of San Jose OES

- **Prepare yourself for an emergency or disaster:**

- **Be Informed**

- Awareness: www.ready.gov/be-informed
- Alerts: www.sccgov.org/sites/alertscc

- **Make a Plan**

- Plan for Home, Work, and School
- www.ready.gov/make-a-plan

- **Build a Kit**

- Emergency supplies for Home, Work, School, and Cars
- www.ready.gov/build-a-kit

- **Get Involved**

- Community Emergency Response Teams, Scouting, and Community Organizations
- www.ready.gov/get-involved

- **Get Flood Insurance**

- www.floodsmart.gov

Ten Ways to Be Prepared

- **Identify Your Risk**
- **Create a Family Emergency Plan**
- **Practice Your Emergency Plan**
- **Build a Disaster Supply Kit**
- **Prepare Your Family**
- **Don't Forget Those with Special Needs**
- **Learn CPR and First Aid**
- **Eliminate Hazards in Your Home and Workplace**
- **Understand Your Risks**
- **Get Involved – Volunteer!**

Source: City of San Jose OES / FEMA / CalOES

- **Preparedness handouts available from OES and from FEMA in English and Spanish for:**
 - Identifying hazards in your local area
 - Developing a family emergency preparedness plan
 - Developing a family emergency communications plan
 - Developing a family emergency preparedness kits for home, school, vehicles, and work
 - Preparing for all hazards
 - Preparing for a Flood
 - Preparing for an Earthquake
- *Many handouts are also available in Vietnamese, Chinese, Japanese, Tagalog, Hindi, Arabic, Russian, and other languages*

www.ready.gov

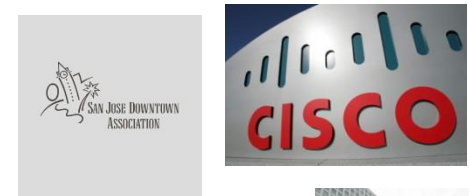
- **City of San José Private Sector Businesses**

- City's 60,000 businesses are critical to the City's continued position as the Capital of Silicon Valley
- Businesses are responsible for providing a safe and secure environment for their employees



- **OES encourages businesses to:**

- Prepare for all emergencies – small and large
- Get involved in the community
 - Participate in business associations
 - Encourage employees to become more resilient
 - Encourage employees to volunteer in community
- Commit to become more resilient and ready for emergencies
 - Develop Emergency Response Teams (ERTs)
 - Invest in Business Continuity programs



Source: City of San Jose OES

- **For more information, visit the web at:**
 - www.sanjoseca.gov/ElNino
 - www.sanjoseca.gov/emergencyservices
 - www.ready.gov
 - www.redcross.org
 - www.floodsmart.gov
 - valleywater.org/Newsroom/StormResources.aspx
 - www.pge.com/en/safety/preparedness/index.page?
 - water.usgs.gov/wateralert
 - www.alertscc.com